

PRIVACY POLICY

1. IMM and all its associated companies are committed to respecting the privacy of your personal data. To demonstrate our commitment, IMM has created this Security and Privacy Statement in order to communicate its intent to provide effective processes for the appropriate handling of such private information and to comply with applicable legislation that governs the authentication, protection and disclosure of personal information.
2. Your privacy is very important to IMM and therefore any information that you provide to us is stored on a secure server.
3. You will be able to explore the majority of the Services offered on this web site without us collecting any identifiable information from you. For the purpose of business communications, administration and transacting we may collect and use personal information, for example: your name, address, telephone number, e-mail and/or account details. This will enable us to:
 - Respond to queries or requests submitted by you;
 - Process orders or applications;
 - Resolve problems with goods and services previously supplied; and/or
 - Create products or services that may meet your future requirements.
4. IMM will collect, store, process, transmit or otherwise handle private information only with the knowledge and consent of you, our customer. Mostly, this is done by completing an online form.
5. We may store some information (commonly known as a "cookie") on your computer when you visit our web site. This enables IMM to recognize you during subsequent visits. The type of information gathered is non-personal (such as: the IP address of your computer, the date and time of your visit, which pages you browsed and whether the pages have been delivered successfully.) Apart from merely establishing basic connectivity and communications, IMM may also use this data in aggregate form to develop customized services - tailored to your individual interests and needs. Should you choose to do so, it is possible (depending on the browser you are using), to be prompted before accepting any cookies, or to prevent your browser from accepting any cookies at all. This will however cause certain features of the web site not to be accessible.
6. IMM have implemented technology, policies and processes aimed at protecting the confidentiality, integrity and availability of your personal information. We will update and refine these measures on an ongoing basis. Please note that IMM cannot be responsible for the privacy

policies and practices of other web sites you may access using links from this website. We recommend that you check the policy of each site you visit and that you contact that specific organization if you have any concerns or questions. Please be aware that Internet communications are inherently insecure unless they have been encrypted. Your communications may be routed through any number of countries before reaching our web site. IMM therefore assumes no responsibility or liability of any nature whatsoever for the interception or loss of personal information beyond our control.

7. IMM does not distribute any of your personal information to third parties; unless it's required to deliver the products or services requested by you. In addition, IMM will not sell your personal information to third parties unless you give us your specific permission to do so. For example, we may disclose your data to a credit card company to obtain payment for a purchase you initiated. It may also be necessary to pass on your data to a supplier who will deliver the product on order. In addition, IMM may disclose personal information in response to a specific request by a law enforcement agency, subpoena, court order, or as required by law.
8. IMM reserves the right to amend or modify this Security and Privacy statement at any time in response to new privacy legislation.
9. Whilst your name and e-mail address which is supplied to us when registering for the Services will not automatically be made available to the recipient of your SMS, we nevertheless are able to trace the source of an SMS, and such information will be made available to the authorities if required by law.
10. Monitoring or recording of your calls, e-mails or SMS's may take place for business purposes to the extent permitted by law, such as for example quality control and training for the purposes of marketing and improving the Services. However, in these situations, we will not disclose information that could be used to personally identify you.
11. IMM respects the intellectual property of others and we ask that our customers and users do the same. IMM may, at its discretion, terminate its relationship with customers and users who infringe IMM's intellectual property rights.